

# MADHYA PRADESH POLICE TELECOM HEADQUARTERS

Bhadbhada Road, BHOPAL- 462003 (M.P.)



मध्य प्रदेश पुलिस  
Madhya Pradesh Police

**Ind Call**

**e-Tender**

**For**

***Supply, Installation & Maintenance of ROIP with  
accessories for M.P. Police Telecom***

**(RFP Identification No. F-118 /2019, Bhopal, Date: 16/01/2019)**

**Single Stage – e- Tender/Three Envelope Procedure**

**Documents download/Sale Start Date :- 21/01/2019 from 1700 Hrs**  
**Bid Submission Start Date :- 26/01/2019 from 1000 Hrs**  
**Bid Submission End Date :- 13/02/2019 up to 1700 Hrs**  
**Bid will be opened on :- 15/02/2019 at 1245 Hrs.**

**DIRECTOR GENERAL OF POLICE**  
**Through, SSP (Radio) M.P. Bhopal**  
**Bhadbhada Road, Bhopal, M.P.**  
**Phone: 0755- 2443674**  
**Fax: 0755- 2443674**  
**Email: ssradiompbpl@gmail.com**

## Supply, Installation & Maintenance of ROIP with accessories

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Supply, Installation & Maintenance of ROIP with accessories  
Reference : Notice Inviting Tender (NIT) :

**POLICE TELECOMMUNICATION HEAD QUARTER, M.P.,**  
Bhadbhada Road, Bhopal-462 003  
Fax No. 0755-2443674, E-mail: ssradiompbpl@gmail.com

NIT No. PTHQ/ Purchase/F- 118/2019,

Dated: 16/01/2019

**--: // e-Tender Notice// :-**  
**IInd Call**

e- tenders are invited by Senior Superintendent of Police (Radio) MP Bhopal on behalf of DGP MP Bhopal for the following items :-

S.No.	Item Name	Qty	Tender Fees	Required EMD Rs.
1	Radio over IP Gateway	52Nos	12,500/-	3,00,000/-
2	ROIP Server console software license	01Nos		
3	Single user client software license	75 Nos		
4	ROIP dispatcher software/API license	25 Nos		
5	ROIP mobile App user accounts	75 Nos		
6	Server H/W with OS & display	01Nos		
7	Online UPS 2KVA	01Nos		
8	Installation & Commissioning	52 items		

1. Cost of tender documents (Tender Fee) is non refundable and cannot be exempted in any condition. Tender fee should be deposited online through <https://www.mptenders.gov.in>.
2. The EMD should be deposited online through <https://www.mptenders.gov.in>.
3. The Tender should be submitted online on website <https://www.mptenders.gov.in> in favour of SSP (Radio) M.P. Bhopal within scheduled date and time.
4. Tender documents also available for ready reference on the website of MP Police ([www.mppolice.gov.in](http://www.mppolice.gov.in))
5. It is a turn-key project for supply, installation & Commissioning.
6. **Schedule :-**

Documents download/Sale Start Date	21/01/2019 from 1700 Hrs
Bid Submission Start Date	26/01/2019 from 1000 Hrs
Bid Submission End Date	13/02/2019 up to 1700 Hrs
Bid will be opened on	15/02/2019 at 1245 Hrs.

Sr. Superintendent of Police (Radio)  
M.P. Bhopal

## **SECTION I. Invitation for proposals**

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### **1.1 DEFINITIONS:**

In this document, unless otherwise mentioned or expressed clearly, the terms ‘Competent Authority’, ‘Tenderer’, ‘Bidder’, ‘Committee’ and ‘Supply of Equipments’ would have meaning as given below:

**Competent Authority :-** A.D.G.P. Telecommunication M.P.

**Tenderer or bidder :-** The Firm/Company who buys the tender document, signs and submits the Tender document and bids for the contract and/or awarded the Contract to implement Tender for ‘Supply, Installation & Maintenance of ROIP with accessories for M.P. Police Telecom’, as the reference may indicate; it shall also include associates, license, collaborator, and agents.

**e-Tender :-** means electronically bid submission on the website <https://www.mptenders.gov.in> with due procedure.

**Committee :-** Committee means committee(s) constituted by M.P. Police in relation to this process and includes Police Telecom Headquarters Technical Committee and Police Headquarters Central Purchase Committee as appointed by DGP MP, for the purpose of this Tender and Supplies Test & Acceptance Committee as appointed by ADGP (Telecom).

**Supply, Installation & Maintenance of ROIP with accessories** as per the Technical Specifications [Section-IV, clause-4.3] in this document, for use in Police Telecommunication Head Quarter, Bhadbhada Road, Madhya Pradesh, Bhopal.

**Warranty :-** Warranty of all Equipments and accessories supplied, conditions and period of which are mentioned in the detail technical specification of items. If no such period is specifically mentioned it would be deemed to be for three years from the date of final acceptance of the item by the Police Telecom.

**AMC (Annual Maintenance Contract) :-** After the warranty period purchaser may take decision to award Comprehensive AMC (CMC). So tenderer shall provide year wise AMC cost for the five years after warranty period.

**Purchaser :-** Purchaser means MP Police working through Police Telecommunication Branch PHQ.

**Vendor/supplier :-** means the tenderer or the lead partner of the consortium who has been declared the successful tenderer (bidder) and has been offered to enter into the agreement with the purchaser and who has entered into the agreement to execute the work/ provide goods and services within the scope of this tender.

**Tender Fee :-** Tender fee is the cost of a complete blank tender form with all detail Information about the tender like as technical specifications of each items, all terms and conditions of tender, all Pro-forms forms, agreement & Bank guarantee format etc.

**(i)** Cost of tender documents is **Rs. 12,500/-** (Tender fee) which is not refundable and cannot be exempted in any condition.

**(ii)** Tender fee should be deposited online through <https://www.mptenders.gov.in>.

### **1.2 GENERAL CONDITIONS**

1.2.1 Bidders must have paid the prescribed tender fees online through <https://www.mptenders.gov.in>.

1.2.2 e-offers prepared in accordance with the procedures enumerated in this document then should be submitted online on website <https://www.mptenders.gov.in>, also EMD should be deposited online through <https://www.mptenders.gov.in>.

1.2.3 This is an invitation to Tenderers for ‘Supply, Installation & Maintenance of ROIP with accessories’. The tasks for this process include the items mentioned at clause 1.1 above under the heading ‘Supply, Installation & Maintenance of **ROIP** system with accessories’.

1.2.4 Tenderers are advised to study the tender document carefully and thoroughly. Submission of Proposal shall be deemed to have been done after careful study and examination of the tender document with full understanding of its implications.

1.2.3 It will be imperative on each Tenderer to fully acquaint himself with all the local conditions and factors, which would have any effect on the performance of the contract and cost of the goods. No request for the change of price or time schedule of delivery of goods shall be entertained, on account of any local condition or factor once the offer is accepted by the M. P. Police.

1.2.4 offers prepared in accordance with the procedures enumerated in **Section II** should be submitted online on website <https://www.mptenders.gov.in> within scheduled date and time.

### Supply, Installation & Maintenance of ROIP with accessories

- 1.2.5 The requirement is for items mentioned **Section IV**. Tenderers are also advised to ascertain whether they meet the eligibility criteria for bidding for the same. Bids for incomplete items will not be accepted. Tenderers should quote for all the items mentioned in **Section IV** on a single responsibility basis. Bids with partial response are liable to be rejected.
- 1.2.6 Tenders with price variation clauses or with vague terms are liable to be ignored and rejected. Counter offers shall not be considered. Incomplete tenders are liable to be rejected.
- 1.2.7 This Tender is non-transferable. Assignment and subletting is not permitted. Information regarding associates and principals is to be disclosed in the tender technical bid itself.
- 1.2.8 The successful Tenderer should have service support set up till the expiry of warranty period. Technical committee examine the status of support set up and if it is not satisfied, it may reject the bid as not fulfilling the “minimum eligibility criteria”.
- 1.2.9 The EMD should be deposited online through <https://www.mptenders.gov.in>.
- 1.2.10 Tender form can also be download from website of MP Police ([www.mppolice.gov.in](http://www.mppolice.gov.in)) Bid only be considered when online submitted.
- 1.2.11 For the tender, either the Indian bidder on behalf of the Principal/OEM or Principal/OEM itself can bid but both cannot bid simultaneously for the same item/product in this tender.
- 1.2.12 If a bidder submits bid on behalf of the one Principal/OEM, the same bidder cannot submit a bid behalf of another Principal/OEM in this tender for the same item/product, or for his own product. It is to make clear that no bidder can submit one common bid for two models of different prices of one or more manufacturer. For every make and model, a separate bid is to be submitted.
- 1.2.13 All formats and Forms duly filled up carefully after complete preparation of bid with showing the page no. Correctly. If the bidder, who wants to enclose some other additional relevant document, can add with the list of such documents separately in concerning bid.
- 1.2.14 A)- One bidder can submit bid on behalf of one OEM/principle only.  
B)- One product of one OEM/principle cannot be authorized to be quoted by more than one bidder.  
C)- One bidder cannot submit two different Make/Model of one or more Manufacturer /OEM/Self (in house) production having different price value on one bid form.
- 1.2.15 The support personnel must be capable to provide maintenance and support services independent of principals, in India for the ROIP System being offered. Attach relevant documents as per the requirement. Also Submit **Form-XII**
- 1.2.15 All accessories supplied by the successful bidder must be of same OEM, in case ROIP system OEM is not a manufactures of any accessories then it must be Technically Compatibility and approved by the OEM.

### 1.3 TENTATIVE BID SCHEDULE

Tender Schedule is given below:

#	Work Item	Tentative Schedule
1.	Documents download/Sale Start Date	21/01/2019 from 1700 Hrs
2.	Bid Submission Start Date	26/01/2019 from 1000 Hrs
3.	Bid Submission End Date	13/02/2019 up to 1700 Hrs
4.	Bid will be opened on	15/02/2019 at 1245 Hrs.
5.	Pre-qualification Assessment	To be notified later
6.	Opening of Technical Bid of Eligible bidder	To be notified later
7.	Technical Assessment	To be notified later
8.	Financial Bid Opening	To be notified later

Addressee and Address at Bid Which Tender document can be obtained/ are to be submitted :

**Senior Supdt. of Police (Radio)**  
**Police Telecommunication Head Quarter,**  
**Bhadbhada Road, M. P.**  
**Bhopal – 462003**

Supply, Installation & Maintenance of ROIP with accessories  
Proposals and the Online Bid will be opened in the Conference Hall, at Police Telecommunication Head Quarter, Bhadbhada Road, Bhopal. The bidders or their authorized representatives may remain present, if they so desire.

**Note:**

1. **The SSP(Radio) or M.P. Police shall not be responsible for any postal delay, non-receipt or non-delivery of the Proposals.**
2. **The Committee(s) reserve all rights to open the bids and examine its contents or ask for clarifications or ask for revised proposals and the decision of the committee shall be final and binding.**
3. **The Competent Authority reserves all rights to reject any or all offers without assigning any reason whatsoever.**
4. **No bid shall be accepted through telegraphic means or over email etc.**
5. **The representatives (Employee, Manager, Owner, Partner, and Director) of the bidders participating in the tender meetings including Technical Evaluation Committee meetings etc. must carry authorization letters from the bidder concerned.**

**1.4 Validity of the Tender Bid**

Offer should be kept open for acceptance for a period of six months from the date of submission of Tender Bid. A bid valid for a shorter period may be rejected by the purchaser as non-responsive. Any increase in rates within this period will not be entertained and will result in forfeiture of EMD And / or Security Deposit. In the absence of express indication of Tenderer's it should be deemed that they are willing to keep their offer open for acceptance for a further period of six months as stipulated above. During the period the purchaser will have right to demand additional quantity up to 50% of the quality mentioned in the NIT.

**1.5 Pre-Qualification (PQ)/ELIGIBILITY Criterion**

The proposal is open to all Tenderer's who full fill the following requirements:-

S. No.	Basic Requirement	Specific Requirements	Documents Required
1	Legal Entity	The bidder/lead member of consortium must be a company registered under Companies Act, 1956 or the partnership firm registered under the partnership act, or a society registered under relevant society act or any other legal entity. The bidder must submit the copy of registration of firm/ certificate of incorporation and Articles of Association /Memorandum of Association.	Copy of company registration certificate (s)
2	Business	The bidder/ lead member of consortium must be in business of manufacturing/trading/supplying/Integration of the Products of the same type required by the purchaser continuously since <b>01 Apr 2015</b> or before in India. The bidder must submit the latest certificate issued by Chartered Accountant.	latest certificate issued by Chartered Accountant.
3	Tax registration & Returns	The bidder/Lead Member of consortium must be a registered dealer under GST. The GST Registration certificate must be submitted by bidder.	Copy of Tax registration and return(s)& PAN& GST no
4	Turnover	Bidder should have average annual turnover of <b>not less than Rs. 1.5 crore</b> during last three financial years for the supply and sales of the same types of Products/Services/Equipments. <b>(Form-IV)</b> The bidder / Lead Member in case of consortium must submit copy of audited balance sheet of last three financial year duly certified by a Chartered Accountant, and submit information in the enclosed prescribed <b>Form – IV</b> . The form must also be signed by bidder's regular chartered accountant.	CA certificate with CA's registration number/ seal
4A	Experience	The bidder/ Lead Member of Consortium, should have	Copy of P.Os, Performance

Supply, Installation & Maintenance of ROIP with accessories

S. No.	Basic Requirement	Specific Requirements	Documents Required
		successfully executed and completed at least one supply order of Supply, Installation & Maintenance of <b>ROIP</b> system with accessories of value more than INR 20,00,000 (Taxes inclusive) during last three financial years (i.e. 2015-2016, 2016-2017, 2017-2018 or latest). Copy of PO must be enclosed (As per enclosed prescribed <b>FORM – IX.</b> ) as proof and executed work order proof. The bidder also must submit performance statement (As per enclosed prescribed <b>FORM – IX</b> ) indicating his past successfully executed and completed supply issued by concerned buyer organization. The statement must give details of order number and date, order value, customer name <b>in the P.Q. Bid.</b> The competent authority reserves the right to establish the veracity with respect to document mentioned.	statement (As per enclosed prescribed <b>FORM – IX</b> )
5	OEM Authorization	The bidder / Lead Member of Consortium, should be authorized by each OEM (in respect of products and its services) to quote against this tender for the requirement of M. P. Police, proposal. Bidder must also submit relevant documents / certificates / authorizations from the O. E. M. / principles in respect of products and its services to be made available in the enclosed prescribed <b>Form –V in the Pre-qualification Bid.</b> Without proper letter of authorization the bid is liable to be rejected.	Letter of authorization /The authorization certificate of OEM's, as per components with make and model number (as proposed by bidder in technical bid)
6	Blacklist	Bidder and OEM should not be black listed by any State / Central Government Department, Ministry or Agency as on bid submission date	<b>FORM-VII</b> , Self-Declaration Certificate that the bidder is not black listed as on the bid submission date, duly signed by the authorized signatory of the prime bidder on its letter head
7	Single Bidder/ Consortium/ Association/ Joint Venture	The bidder may be single entity or consortium or association or joint venture. But all such persons/entities must notify among themselves <b>“one” entity as lead bidder.</b> Consortium should not exceed two members including lead bidder.	Signed copy of the arrangement/agreement among such partners etc. of the bidder.
8	Proposed Technical Personnel Details	To provide service throughout the warranty period, bidder should submit the details of at least two qualified technical personnel who have at least 2 years of working experience in the field of Supply, Installation & Maintenance of <b>ROIP</b> System with accessories	Submit the Experience and Qualification certificates of the Personnel as per the enclosed form XII.



**SECTION II. INSTRUCTIONS TO TENDERERS****2.1 PROCEDURE FOR SUBMISSION OF PROPOSALS**

<b>Address at which the bids are to be Opened</b>	Senior Superintendent of Police (Radio), Office of the Police Telecom Headquarters, Madhya Pradesh, Bhadbhada Road, Bhopal
<b>Last date and time for the online submission of the bid</b>	<b>Up to 1700 hrs on 13/02/2019</b>

- 1) The bidder is to fill up online e-tender on website (<https://www.mptenders.gov.in>) up to prescribed date and time with tender fees i.e. Rs. 12,500/-

**Senior Supdt. of Police (Radio)  
Police Telecommunication Head Quarter,  
Bhabbhada Road, M. P.  
Bhopal – 462003**

- 2.1.1 The EMD should be deposited online through <https://www.mptenders.gov.in>.
- 2.1.2 Prices should not be indicated in the Pre-qualification or Technical Bid. It may lead to rejection of bid. All the columns of the quotation form shall be duly, properly and exhaustively filled in. The rates and units shall not be overwritten. Rates shall be both in the figures and words. It is mandatory for all bidders to quote F.O.R. destination Bhopal (prices inclusive GST). No any change shall be entertained in Rates etc. after bid submission.
- 2.1.3 Financial Bids determined to be substantially responsive will be checked by the evaluation committee for any errors. If there is a discrepancy between the quoted rate in figures and the quoted rate in words, the rate in words will take precedence. Arithmetic errors will be rectified on the following basis :-
- If there is a discrepancy between the unit rate and the total cost that is obtained by multiplying the unit rate and quantity, the unit rate multiplied by quantity shall prevail and the total cost will be corrected unless in the opinion of the evaluation committee there is an obvious misplacement of the decimal point in the unit rate, in which case the total cost as quoted will govern and the unit rate corrected.
  - If there is a discrepancy between the total bid amount and the sum of various costs, the sum of the various costs shall prevail and the total bid amount will be corrected.
- 2.1.4 The amount stated in the Form of Financial Bid will be adjusted by the evaluation committee in accordance with the above-mentioned point for the correction of errors and, shall be considered as binding upon the bidder. If the bidder does not accept the corrected amount of bid, its bid will be rejected, and the EMD shall be forfeited. Any omission in filling the columns of "units" and "rate" or pertaining to the GST as applicable etc., shall deemed to be treated as inclusive in the total project cost.
- 2.1.5 The information submitted must be definitive and specific. Vague terms, incomplete information, counter offers, and 'uncalled for' correspondence shall not be entertained. The authorized signatory of the Bidder must sign each page and at the last page it must be clearly indicated that all the terms and conditions mentioned herein are acceptable to the Bidder unconditionally.
- 2.1.6 Bidder is required to submit the complete proposal along with annexure & brochures etc. The proposal has to be signed in original by the authorized representative of the Bidder. The proposal shall be exactly according to the presented formats given in the TENDER documents. All columns of the prescribed formats should be filled, and all questions in the tender document must be answered. Any additional information should be enclosed separately and referred to in the relevant column in the proposal formats. Modifications / rewording of formats shall not be acceptable. No column should be marked as "NIL" or "Zero", "0" etc. Where no price is proposed to be charged for any item or its parts required to be supplied, it should be clearly mentioned in so many words.
- 2.1.7 The Bidder is expected to examine carefully all instructions, forms, terms and specifications in the Tender document. Failure to furnish all information required in the Tender Document or submission of a proposal not substantially responsive to the Tender Document in every respect will be at the Bidders risk and shall result in rejection of the proposal.

**2.2 LANGUAGE**

The proposal prepared by the Tenderer and all correspondences, documents relating to the proposals exchanged by the Tenderer and the Competent Authority, and shall be written in English/Hindi

Supply, Installation & Maintenance of ROIP with accessories language. Competent Authority may permit any Tenderer any printed literature or any document in any other language accompanied by authenticated English translation. For the purpose of interpretation only English translation shall be acceptable.

### 2.3 EARNEST MONEY DEPOSIT

- 2.3.1 A sum of fixed amount mentioned in the NIT against the items should be deposited as EMD online through <https://www.mptenders.gov.in>
- 2.3.2 The Earnest money will not be refunded on any account what so ever till the Tenders are finalized and in the event of any firm backing out from their offer, the Earnest money is liable to be forfeited.
- 2.3.3 No interest shall be claimed on E.M.Ds. Tenders received without or with inadequate EMD shall be liable to rejected.
- 2.3.4 Only Bidder shall be liable to deposit EMD and security deposit.

### 2.4 Documents comprising the bids

The bids prepared by the bidders according to the procedure mentioned at clause no. 2.1 should comprise of the following:

#### **Bid Packet shall consist of the following:-**

- Power of attorney given to the bidder to its representative to sign and submit the bid document on his behalf.
- Consortium MOU, if applicable

#### 2.4.1 Pre-Qualification Bid Documents

S. No.	Type of the documents	Required Format
1	Bid proposal sheet complete in all respects.	Form I
2	Particulars and Eligibility of Bidder	Form II
3	Eligibility Conditions	Form III
4	Financial Status (Turnover)	Form IV
5	Manufacturer authorization/OEM certificate to be given by the original equipment manufacturer on its letter head to be submitted in original with clear name, designation, email id, phone no both landline and mobile no's of the signatory. Also the official web site of OEM should be provided	Form V
6	Undertaking Certificate for each member of consortium regarding deduction of taxes	Form VI
7	Declaration by the bidder which includes the undertaking for management that the bidder is not blacklisted by any government or semi government body in the country	Form VII
8	Non-Malicious Code Certificate	Form VIII
9	Performance Statement	Form-IX

#### 2.4.2 Technical Bid Documents

S. No.	Contents	Required Format
1	Bill of Quantity (BOQ)	Form-X
2	Detailed Compliance Statement as per given Technical Specifications	Form-XI
3	Technical Personnel Statement	Form-XII
4	Deviations from tender document conditions	Form-XIII
5	Detailed technical literature of the systems offered to enable a clear understanding of various technical aspects.	
6	An undertaking that the ROIP shall be complete in all respect adhering to the requirements of this RFP	
7	All other documents which are required to prove the bidder's compliance with respect to the technical evaluation criterion given in the RFP (As per the bidder's format on Bidder's letter head)	
8	Any other information if required	

#### 2.4.3 Financial Bid Documents

**Note :-** Bid prices duly filled as per the BOQ on the prescribed formats as mentioned in Financial bid section.

## Supply, Installation & Maintenance of ROIP with accessories

### 2.5 Procedure of finalization of Bids

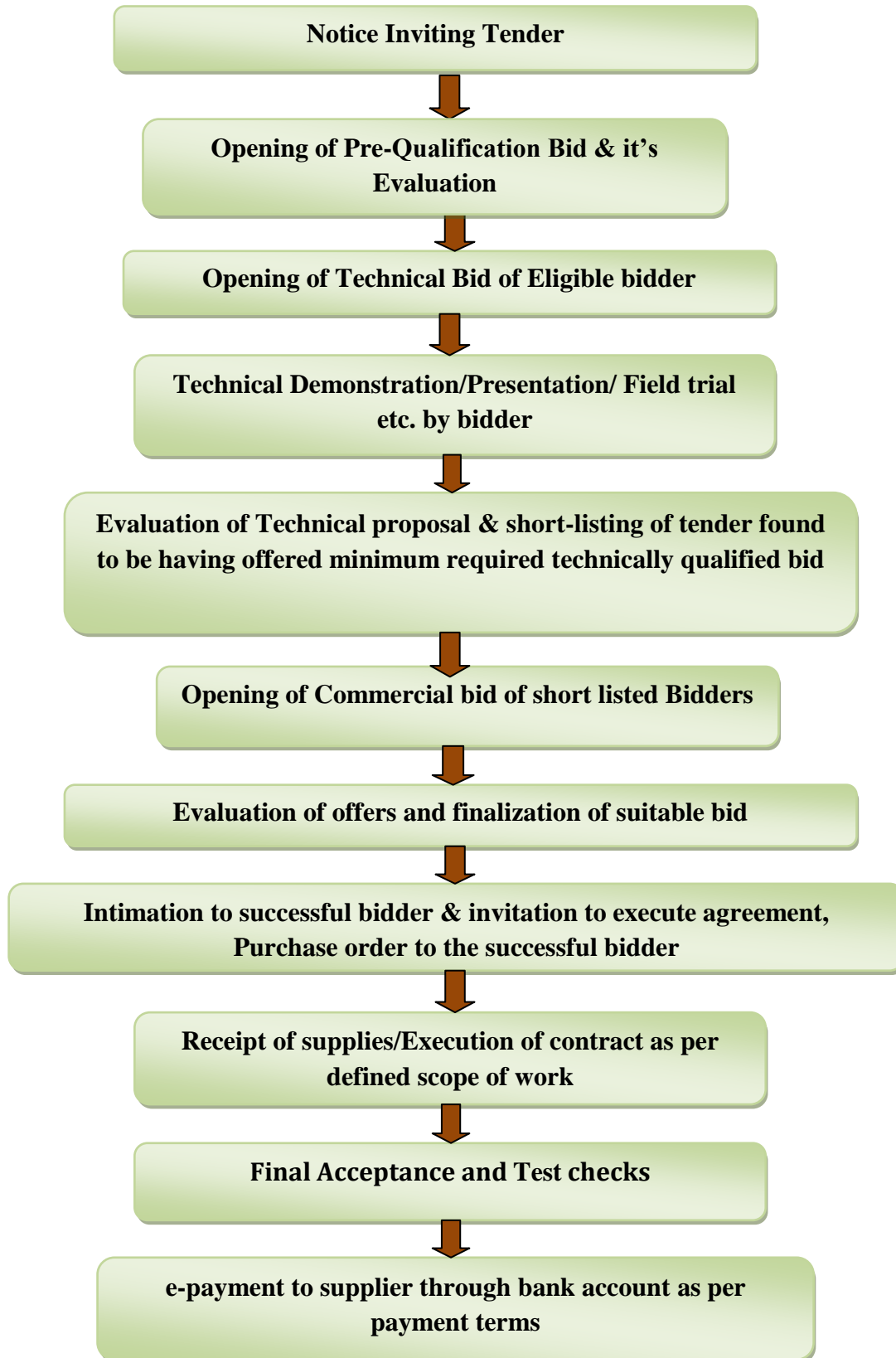
- 2.5.1 Firstly, the pre-qualification bid shall be opened. At the time of opening of bid the authorized representative may remain present. Committee may ask the bidder any additional document/information if required, to form its opinion as qualification of the bidder. The technical bid of only bidders qualifying in pre-qualification stage shall be opened.
- 2.5.2 **The Tenderer must demonstrate their quoted product before technical committee at Police Telecom Headquarters, Bhadbhada Road, Bhopal. Quoted product once demonstrate and approved by TEC shall not be allowed to be changed at the time of supply, except with the permission of competent authority.**
- 2.5.3 The information submitted by the Bidders shall be tabulated and compared with specifications given in the tender form. It will thus be ascertained whether the product offered by the bidder matches with the specification of the purchaser as given in the technical specifications in this tender document.
- 2.5.4 (a) As part of Technical Evaluation of Bids, the Bidders shall arrange demonstration of their quoted **equipments** within a period of **3 days** from the opening of the technical bids to show that they fully conform to this tender. The bidders will be intimated the exact date and time slot for them to carry out such demonstration. The bidders are advised to make all necessary arrangement for the live demonstration of their quoted **equipments** well in advance as they will be required to adhere to the time schedule given to them soon after bid opening / technical bid evaluation.
- (b) **The Tenderer will make all arrangements to show all parameter of ROIP System. For the same the Tenderer will bring required ROIP System at the time of demonstration.**
- (c) At the time of quoted product demonstration etc., bidder's representative may remain present.
- 2.5.5 The committee would be entitled to call for any further information, document, under taking and may also interview the authorized representative of the bidder in order to satisfy itself about the eligibility of the bidder, technical specifications of the ROIP System with accessories, trust worthiness of the product. The committee would be within its right to get any enquiry, secret or open conducted for the purpose. The information, documents submitted and undertaking given by the bidder or its authorized representative to the committee should be deemed to be the part of the "technical bid" of the bidder. The decision of the committee on technical suitability of the offer shall be final.
- Out of all the bidders, committee shall short out the eligible/qualified bidder whose product/solution satisfies the Technical specifications as given in Section IV of this document and is overall acceptable to purchaser being satisfied with bidder's capacity to full fill the supplies terms within stipulated time.
- 2.5.6 Financial bids of only qualified Tenderers shall be opened. Rest bids shall not be considered and such short-listed bidders will be intimated about the date and time accordingly. At the time of the opening of Financial Bids, authorized representatives may remain present. It shall not be obligatory to accept only the lowest financial bid.
- 2.5.7 Bidders must understand that concerned committee and the competent authority may opt for any bid for the reason given for such preference. Technical qualification does not mean that all bids stands at equal footing in terms of quality, reliability, use worthiness, ease of handling, recurring maintenance and operation cost, AMC cost, down time / up time expected life/service period after expiry of warranty period or often claimed life period etc. These may be among some of considerations on the basis of which concerned committee may recommend any item to be procured and competent authority may accept such item. While making such decisions, the committee(s) may rely on or call for user feedback from M.P. Police employees or from any other Police organization or other user who is/has used the offered item in this past.
- 2.5.8 It is also to appreciated that M.P. Police has more than 1000 trained radio technician and its staff and hence repairs / maintains its own inventory generally. Generally it does not make AMC for the most of the items and instead maintains in house. In such a condition the well quantified statistical data on "Total cost of ownership" for the entire life period of equipment is not available with M.P. Police for various items. But since it has rich experience of owning, operating, repairing, maintaining its wireless sets, the user feedback is valuable input to opt or not to opt for any particular item / brand / specification offered in the bid or at any particular price. In this backdrop user feedback would be on important criteria to reject any bid at any stage. No correspondence shall be entertained in this respect.
- 2.5.9 All or any bid may be rejected. The essence is that only such bid that in the opinion of competent Authority is most suitable for MP Police shall be selected.

## 2.6 ETHICAL CONDUCT OF THE BIDDERS

1. The Bidder or its representative shall not make any cartel or group to influence the Bidding process or the price to the disadvantage of the Government.
2. The Bidder or its representative shall not enter into uncalled for correspondence with Competent Authority or any of his subordinate or Consultant or any agency as authorized by the Competent Authority with respect to this tender.
3. Where the Bidder requires any information with respect to this tender, it or its authorized representative shall interact with the SSP (Radio) only during office hours either in person or on his official phones. Bidders or their staff/agents/employees are strictly prohibited to interact with any M.P. Police staff, subordinate in rank to SSP (Radio) on any matter what so ever. Such unethical behavior shall lead to automatic disqualification of Bid.
4. Where the Bidder is not satisfied with any decision of the SSP (Radio), or any of the Committee, it has liberty of representing its case before the Competent Authority or its nominee. But indulging into anonymous or pseudonymous petitions etc. shall be taken to be an unethical practice.
5. Bidders must appreciate that only most suitable tender can be accepted and hence all the tenders cannot be accepted, so losing out the Bid is also one of the business proposition well known to the Bidder well in advance. Therefore any indiscreet conduct during bidding process and / or post disqualification would amount to be an unethical behavior.
6. The Bidder after being awarded the work, during / after its completion and during / after the on-site warranty and maintenance period shall not indulge into monopolistic or restrictive trade practices and shall not take advantage of its position / being privy to the knowledge of the system while working out the costs of spares, maintenance, bug fixing, additional programming to increase marginal but additional functionalities in the software etc.  
Bidders must also appreciate that purchaser department is fully conversant of its requirements and is entitled to define its requirements.
7. Any canvassing in favour of or against any bid or for inclusion or deletion, substitution of any point in the RFP under its own name or in the name of any other entity or anonymous or pseudonymous before any authority not approved in the RFP or before multiple authorities or persistent pestering on any term or condition in the RFP may be taken to be unethical practice.
8. No OEM, its representatives, employees, agents, channel partners, stockists, or whatever name it may be designated shall indulge into cartelization, preferential treatment to one or more bidder as against others, or any kind unethical practice with respect to this project.

Supply, Installation & Maintenance of ROIP with accessories  
**Tendering Process Flow**

2.7



### **SECTION III: TERMS AND CONDITIONS**

#### **3.1 DELIVERY PERIOD**

- 3.1.1 ROIP system with accessories will be delivered within 60 days from the date of intimation of acceptance of bid or handing over of copy of wireless operating license, whichever is later. Delay may lead to the imposition of the non-liquidated damages not in the nature of penalty, as authorized by M.P. Police GOP 126/07 (extracts attached). The delivery period might be required to be guaranteed and should not be subject to vague limitation such as “conditions beyond our control”, “subject to availability of transport” etc.
- 3.1.2 The supply shall be executed at the Police Telecom Headquarters, Bhadbhada Road, Bhopal at the cost of the Bidder.

#### **3.2 STANDARD OF PERFORMANCE**

The Tenderer shall carry out the supply order and carry out its obligations under the agreement with due diligence, efficiency, economy and techniques. The Tenderer shall also adhere to professional, engineering and consulting standards recognised by international professional bodies and shall observe sound management, technical and engineering practices. The Tenderer shall apply appropriate advanced technology and safe and effective equipment, machinery, material and methods. The Tenderer shall always act in respect of any matter relating to this agreement, as faithful advisors to the Competent Authority and shall always support and safeguard the legitimate interests of Competent Authority in any dealing with a third party.

#### **3.3 PACKAGING**

The tenderes shall supply the material in proper packaging unless otherwise indicated to ensure protection from any damage during transfer from tenderer's place to Police Telecom. These goods would further be distributed after check test to various stores in M.P. State. Hence the packaging material must be re-usable. The packaging material shall not be returned to the tenderer.

#### **3.4 ACCEPTANCE TESTING AND INSPECTION**

- 3.4.1 The Supply of ROIP with accessories for Police Telecom Headquarters, MP, Bhopal will be tested by the Final Acceptance & Test Committee as per Acceptance Test Procedure (ATP) as formulated and approved by the Competent Authority or his nominee. At the time of testing etc. Representative of bidder may remain present.
- 3.4.2 Purchaser reserves the rights to pre-despatch inspection at the site of Tenderer's manufacturing premises as well as testing at our site. Purchaser also reserves the right to inspect the documents regarding procurement of parts / kits of the items being supplied which Tenderer professes not manufacturing in its own plant and purchases from outside or out sources to some third party.

#### **3.5 RIGHT TO VARY QUANTITIES**

- 3.5.1 The Competent authority reserves the right to vary the quantity within the validity of the contract or at the time of placing the purchase / work / supply order and demand additional quantity within the 6 months of execution of agreement without any change in price or other items and conditions with commensurate increase or decrease in delivery period. The quantity indicated in the Notice Inviting Tender may vary. Tenderer shall be bound to supply the item (s) in such a quantity as required by M.P. Police.
- 3.5.2 The competent authority also reserves the right to place part order on the selected vendor. It must be clearly understood that the demand may fluctuate and no definite quantity can be guaranteed. The essence of the contract is price per item for the contract period stipulated. The approximate requirements are given in the tender schedule / bill of material.
- 3.5.3 The competent authority will be entitled to have protection of the price fall to be extended to it.
- 3.5.4 The purchaser reserves to himself the right to invite the fresh Tenders and to place orders against any quantity of any items in this Tender without specifying any reasons.

#### **3.6 CONSIDERATION – Price, Taxes etc. and Payment Terms**

- 3.6.1 The Tenderer will be entitled to receive consideration after completion of the respective delivery and “Final Acceptance Test” of all the items to be supplied by the bidder at Police Telecom Head Quarters, MP, Bhopal. ROIP with accessories will be tested in our Work shop and if found OK to the entire satisfaction of Competent Authority, **First 70% Payment will be released**. Where the items are supplied in installments the payment shall be processed after receipt of full quantity of all the material to be supplied by the bidder.
- 3.6.1.1 **Second 20% Payment will be released** after installation and commissioning of ROIP with complete system

### Supply, Installation & Maintenance of ROIP with accessories

- 3.6.1.2 **Remaining 10% Payment will be released** in 2 Quarterly installments. The First quarter installment would be due after 3 month from the Go-Live of system. The Second quarter installment will be released after 6 months from the Go-Live of system.
- 3.6.2 The prices quoted for the items shall be firm throughout the period of agreement and shall not be subject to any upward modification whatsoever. The rates should be quoted F.O.R. at Police Telecom Headquarters, Bhopal. M.P. The prices quoted shall be all inclusive.
- 3.6.3 The Tenderer shall be entirely responsible for all taxes, duties, license fees etc. For completion of delivery.

### **3.7 PENALTY CLAUSE**

- 3.7.1 If the supply of the material is not completed in the stipulated time as prescribed in this document:-
- a) Penalty of 0.25% per week of the material cost shall be imposed. Penalty will be calculated as per PHQ GOP order no.126/2007 Bhopal Dt. 10 July 2007(extracts attached). It shall be payable by the Vendor. The said amount shall be deducted from the total amount payable to the Vendor. Delivery period can be extended with late delivery penalty @ 0.25% per week maximum for 60 days on the request of Vendor / Supplier by the competent authority, while considering merits and demerits of the case. Delivery period can be extended only one time. If the material is not supplied in extended period then Purchase order cancelled automatically.
- b) to purchase else-where, without notice to the Tenderer on Tenderer's account and at the Tenderer's risk, the items not delivered or others of a similar description (where offers exactly complying with the particulars are not in opinion of the competent authority readily procurable, such opinion being final) without canceling the contract in respect of the consignment not yet due for delivery, and / or
- c) to cancel the contract or portion thereof and if so desired to purchase the items at the risk and cost of the Tenderer, and/or
- d) to forfeit the Earnest Money Deposit and/or Security Deposit to the extent of the loss incurred by the Government.
- In the event of action being taken under (a), (b) and (c) above, the Tenderer shall be liable for any loss, which the Government may sustain on that account but the Tenderer shall not be entitled to any gain on purchase made against default.
- 3.7.2 Failure to give services (repair / replacement of ROIP system) under warranty period, within 7 days of complaint will lead to imposition of penalty @ Rs. 500/- per day per ROIP.
- 3.7.3 Penalty may be deducted from any amount payable to vendor or it may be directed to deposit the penalty amount separately or may be deducted from security/performance bank guaranty/deposit.
- 3.7.4 The purchaser will have powers to impose penalty up to 5% of balance undelivered/partially delivered material, in cases of excessive late deliveries. D.G.P. M.P. will be final authority to decide the quantum of the penalty to be charged.

### **3.8 TERMINATION FOR DEFAULT**

- 3.8.1 The Competent Authority may, without prejudice to any remedy for breach of contract, by written notice of default sent to the Tenderer, terminate the agreement in whole or in part if:
1. The Tenderer fails to perform any or all of the obligations within the time period(s) specified in the agreement or any extension thereof granted by the Competent Authority.
  2. The quality of the delivery of ROIP with accessories is not up to the satisfaction of the Competent Authority.
  3. The Tenderer fails to perform any other obligation under the agreement.
  4. The Tenderer fails to perform any other obligation, which the Competent Authority feels necessary for the best interest of the Purchaser.
- 3.8.2 The Competent Authority may at any time terminate the contract by giving written notice to the Tenderer without compensation to the Tenderer, if the Tenderer becomes bankrupt or otherwise insolvent, provided that such termination will not prejudice or affect any right of action or remedy, which has occurred thereafter to the Competent Authority.
- 3.8.3 In case of termination of contract as mentioned above all Bank Guarantee furnished by Tenderer shall stand forfeited.

### **3.9 SUSPENSION**

The Competent Authority may by a written notice of suspension to the Tenderer, suspend all payments to the Tenderer if the Tenderer fails to perform any of its obligations (including the carrying out of the tasks) provided that such notice of suspension:

- a) Shall specify the nature of the failure and

## Supply, Installation & Maintenance of ROIP with accessories

- b) Shall direct the Tenderer to remedy such failure within a specified period from the date of receipt of such notice of suspension by the Tenderers.

### **3.10 TENDERER'S LOCAL SERVICE CENTRE & PERSONNEL**

The tenderer having local service centre for ROIP system may be preferred over others such a tenderer shall have to provide such qualified and experienced personal as are required to perform the services under agreement firm will give full details of his personals and service centre in the **Form-XII**

### **3.11 PROPERTY AND RISK**

- 3.11.1 The property and risk in the goods shall pass to the Competent Authority when they are delivered and accepted as of the F.A.T. in accordance with the conditions of the agreement. Such passing of property and risk shall be without prejudice to any right of rejection.
- 3.11.2 All goods must pass the acceptance test and Competent Authority shall be entitled to reject all or any goods, which do not conform completely in every respect to the specifications.
- 3.11.3 If by the nature of the goods or property, any defect therein or any failure to conform as aforesaid does not or would not become apparent (despite the carrying out the examination and / or required test) until after use, Competent Authority may reject the same even after a reasonable period of use.
- 3.11.4 Any goods rejected must at the request of Competent Authority be replaced or re-performed as the case may be, by the Tenderer at his expense. Alternatively, Competent Authority may elect to cancel the contract both in respect of the goods in question and of the whole of the undelivered balance (if any) of the goods covered under this contract. All rejected goods will be returned to Tenderer at his expenses.

### **3.12 ARBITRATION**

In all matters and disputes arising there under, the Director General of M. P. Police shall be sole arbitrator to decide the claim and its decision shall be final and binding on both the parties. No suit or claim in respect of this tender can be filed in any court save at the court of competent jurisdiction at Bhopal.

### **3.13 RIGHT OF INSPECTION**

- 3.13.1 The Competent Authority shall have the right to inspect the work or get it inspected by his agent or any authorized officer at any stage.
- 3.13.2 The supplier must have suitable facilities at his establishment / workshop / R & D centre for carrying out various performance tests on the equipments. A functional & reliability test may be carried out at the Tenderer's centre or any other place decided by the competent authority. Reliability of the ROIP system shall be demonstrated to the satisfaction of the purchaser.

### **3.14 PATENT, COPYRIGHTS, DESIGN, INTELLECTUAL PROPERTY RIGHTS AND INDEMNITY LIABILITY [See Form-VIII]**

- 3.14.1 The Tenderer shall indemnify the MP Police for any third party liability arising out of patent or copyright or intellectual property or any other dispute. Tenderer shall bear the cost of any dispute arising as of alleged violation of any law and policy applicable in India, with respect to this supply.
- 3.14.2 The Tenderer shall not purchase or use or offer the goods for the performance of work which would infringe any Indian or foreign patent, trademark, registered design or other intellectual property rights, whether or not similar to any of the said goods.
- 3.14.3 That Tenderer shall indemnify the Competent Authority from all actions, costs, claims, demands, expenses & liabilities whatsoever resulting from any actual or alleged infringement as aforesaid and at the expenses of Tenderer shall be defended in the defence of any proceedings which may be brought in that connection.

No goods covered by the contract shall be manufactured, sold, disposed or done by Tenderer in violation of any right whatsoever of third party, and in particular, but without prejudice to the generality of the foregoing of any patent right, trademark or similar right, or of any charge, mortgage or lien.

- 1.14.4 Tenderer should submit Certificate signed by O.E.M. regarding non-violation/infringement of any Indian or foreign patent, trademark, registered design or other intellectual property rights.

### **3.15 ASSIGNMENT & SUBCONTRACTING**

- 3.15.1 Tenderer shall not assign or transfer this contract or part thereof to any other person without written consent of the Competent Authority.



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- 3.15.2 Tenderer shall not, without the written consent of Competent Authority, subcontract this contract or part thereof.
- 3.15.3 For the purpose of the liabilities under this tender, the Tenderer will be considered as a solely liable to all the components of the tender.

### **3.16 Warranty / Maintenance**

- 3.16.1 Tenderer shall provide Warranty for Three year unless otherwise specified in the technical specification of the item in respect of the ROIP system with accessories supplied to M.P. Police.
- 3.16.2 Required spare parts of ROIP system shall be provided by the tenderer at the agreed cost as and when needed upto 6 years from the date of purchase by Purchaser (Police Telecom. H.Q., M.P. Bhopal) The price for spares should be valid for one year from the date of award of contract. [**Form- XV**]
- 3.16.3 Failure to give services (repair / replacement of ROIP) under warranty period, within 7 days of complaint resulted a penalty will be impose @ Rs. 500/- per day per ROIP system.
- 3.16.4 Tenderer shall provide Comprehensive AMC (CMC) cost for five years of system quoted in the bid from the fourth year (after warranty period) onwards yearwise. Purchaser may take decision to award AMC to tenderer at quoted prices after warranty period.
- 3.16.5 The cost of AMC will not consider for L-1 decision but it considers for price reasonability of project.

### **3.17 Registration with GST**

The bidder should have their firm registered with GST and shall furnish notarized copies of the same with their Pre-qualification bid along with their latest Tax clearance certificates from the concerned Purchaser.

### **3.18 OTHER CONDITIONS**

- 3.18.1 The Director General of Police MP may cancel the tender and all proceedings relating there to without assigning any reason. The decision of the Director General of Police, MP Bhopal shall be final as regards the acceptability of Tendered items and items supplied by the Tenderer and Director General of Police PHQ, MP Bhopal shall not be required to give any reason in writing otherwise at any time for rejection of the Tender or items
- 3.18.2 Any call deposit pending with the Purchaser in another connection cannot be adjusted for the present Tender.

### **3.19 SECURITY DEPOSIT**

- 3.19.1 The successful Tenderer will be required to furnish a fresh Security Deposit @ 10% of the total value of the contract in shape of FDR /Bank guarantee issued by any Indian Nationalized/ Commercial Bank at the time execution of agreement as referred in Clause 3.20 below. After execution of agreement FIXED EMD amount will be released to the successful tenderer which submitted at the time of bidding.
- 3.19.2 After furnishing the 10% security deposit by successful tenderer, the EMD of fixed amount deposited with their bid of all other participating tenderer's will be Released.
- 3.19.3 10% Security deposit will be returned to the vendor/supplier after expiry of warranty period.
- 3.19.5 Penalty may be deducted from security deposit also.

### **3.20 AGREEMENT**

- 3.20.1 The successful Tenderer will have to enter into an Agreement with the SSP (Radio), MP Bhopal for the material of the contract on **Rs 1000/-** non judicial stamped paper, within 15 days of the communication of the final order on bids, the cost of which has to be borne by the supplier. The MP Police shall provide Proforma for such an agreement. No variation is permitted in this agreement.
- 3.20.2 Till such an agreement is signed, there is no liability for MP Police and Competent authority. D.G.P. may scrap the tender or any of it part without assigning any reason at any time before the signing of the agreement. In case of scrapping of tender or its part M.P. Police will not liable for any loss or cost to tenderer. Till the signing of agreement the tender shall bear its own cost for all the activities relating to this tender.
- Draft copy of the Agreement is attached for the perusal of the bidders.

**SECTION IV. SCOPE OF MATERIAL AND TECHNICAL SPECIFICATIONS and WORK**

**4.1 SCOPE OF WORK:**

The successful Bidder(s) will provide the following services:

- Successful bidder will install the system in all 52 districts of M.P. with central server in HQs Bhopal.
- Supply, Installation & Maintenance of ROIP with accessories. After Sales service during warranty period for three year or any larger period if specified in the detail specifications from the date of “**Final acceptance**” [1.1] in which equipment was found OK.

Commitment to provide spares for next 6 years at agreed price.

**4.2 Place of Supply & Work**

4.2.1 All ROIP with accessories etc. are to be supplied at the Police Telecom Headquarters, Bhadbhada Road, Bhopal (MP).

4.2.2 Successful Bidder will install all the ROIP to establish seamless communication in required area. While Installing ROIP System if any extra equipments/accessories or any other items required must be provided by the Bidder without any extra charges, if not quoted in bid. their bid.

**4.3 Minimum Technical Specification of Equipments to be supplied:-**

**A. Detailed technical specification for Radio over IP Gateway**

<b>Sr.No.</b>	<b>Description</b>	<b>specification</b>
1.	port for radio connectivity	Minimum 4 Nos
2.	LAN port	one(10/100 T Ethernet using RJ 45)
3.	Point to Point connectivity	Yes
4.	Point to multi Point connectivity	Yes
5.	Type of patching	Any make of radio
6.	Link status indicator	Yes
7.	Reset facility	Factory setting possible through reset button
8.	Device payload	1 Kbps idle, 64 kbps active per user
9.	Network Loading	Minimum 128Kbps Network Bandwidth
10.	Packet Loss	<1%
11.	Packet Delay	<100ms
12.	Network type	Fully switched Ethernet, full duplex
13.	Audio Codec	G711 ALAW(64 kbps), ADPCM(32 kbps)

<b>Sr.No.</b>	<b>Description</b>
1	The RoIP Gateway should interface with any combination of any make and model two way radios.
2	Unit should have 4 radio port for interconnecting different network at one site(VHF network and UHF network).
3	Auto-connection on link and power reset.
4	Should works on a maximum 64 kbps at one site for each channel.
5	Interconnectivity between multiple radio network .
6	DHCP (Dynamic Host configuration protocol) client feature.
7	Connection between static IP Network and a static/Dynamic IP Network should be possible .
8	The RoIP Gateway shall have built-in web based software programming tool for RoIP Gateway administration.
9	Call logging and recording facility should be possible with console software.
10	Software Upgradable.
11	Multiple groups possible for intra radio network communication.
12	Programmable PTT time out timer.
13	Broad cost facility to other users without grouping them together .
14	Carrier/VOX operated mode (programmer)
15	Bridge mode and group mode should be possible.
16	DTMF dialling facility.
17	Install in a second, no IT expert technique is required.
18	Equipments should have LED indication for receive & transmit activity .
19	Built to with stand operation in harsh environment.
20	The RoIP gateway should support rack mount or table top mount.

## Supply, Installation & Maintenance of ROIP with accessories

### B. Technical specifications of RoIP server console software with voice recording

Sr.No.	Description
1	Console configurable multiple user grouping facility.
2	live monitoring of user communication at console.
3	live status indication of all users.
4	monitoring and managing of communication between multiple locations at a central location should be possible.
5	provision for multiple monitoring consoles for monitoring connectivity status of RoIPs on systems other than main operator console.
6	voice recording feature of all radio communication on console.
7	Broadcast, multicast, Unicast communication with server console
8	Backup and archive of voice recording to external media storage devices.
9	PC Calling should be possible through console.
10	individual/ group/broadcast call communication from console.
11	live call patching to other users by operator .
12	Vender should be able to customize software according to user requirement.
13	server software licence should include at least 200 audio channels (audio channels include both radio channels and no of single user/mobile app/ dispatcher connected to server.) and should be possible to upgrade in future if required .

### C. Technical specifications of RoIP single user client software

Sr.No.	Description
1	Remove connectivity to RoIP system from any PC/Laptop should be possible over the internet
2	software should be support windows 7, 8, 10 operating systems.
3	User can Dial any location ID or Group ID using soft keypad on software.
4	Uni-cast, multi-cast, broadcast communication to ROIP, ROIP server should be possible using computer's microphone and speaker.
5	software should be easy to install, no IT expert technique is required .

### D. Technical specifications of RoIP Dispatcher Operator software /API

Sr.No.	Description
1	Dispatcher software or API should be provided to integrate with existing dial 100 system.
2	Dispatcher software or API should support windows 7, 8, 10 operating system.
3	Dispatcher software or API should provide connectivity status of the ROIPs at different locations.
4	Dispatcher software /API should provide Uni-cast, multicast, broadcast communication to any location channel using computers microphone & speaker.

### E. Technical specifications of RoIP mobile app

Sr.No.	Description
1	Remote connectivity to ROIP System from any android app should be possible over the internet .
2	Mobile app should support all latest Android OS from 5.0 onwards.
3	Authorized access from mobile app should be provide using pre-define user account on ROIP server
4	mobile app should not connect to any third party server any other server except the one hosted for ROIP server console.
5	user can dial or select any location ID or Group ID using soft keypad on the mobile app.
6	Uni-cast, multicast, broadcast communication to ROIP, ROIP Server should be possible using mobile microphone and speaker.

### F. Technical specifications of window server H/W

Sr.No.	Item	Description
1	CPU	Intel Xeon Quad –core
2	Chipset	Intel server class chipset
3	Memory	16GB DDR 3 RAM with 64 GB memory upgradability.
4	DIMM Slots	8 DIMM Slots to facilitate easy upgrade ability and free slots.
5	HDD	2 x 1.2 TB 10KRPMSAS Hot Swappable HDDs.
6	Disk Controller	Integrated SATA/SAS controller with RADIO/1with Minimum 512 MB cache

**Supply, Installation & Maintenance of ROIP with accessories  
for RAID operations.**

7	Ethernet Interface	2 x Integrated Gigabit Ethernet ports
8	HBA	Fiber Card for SAN:8Gb FC dual Port HBA Card
9	Keyboard	OEM104keys USB Keyboard
10	Mouse	OEM Optical mouse
11	optical drive	8x Slim DVD writer
12	Form factor	2U Rack Mountable
13	Power supply	Redundant power supply (1+1)(Hot Plug) adequate to cater full load
14	Operating System Support	Microsoft Windows server 2016 or latest
15	Antivirus	Antivirus for Server
16	Brand	Server of Reputed OEM Brands like HP/Dell/Lenovo Samsung should be provided
17	Display	18.5'' TFT/LED Display

**ONLINE UPS 2 KVA for SERVER :-**

1. As per system requirement
2. 4 Hour backup

**BILL OF MATERIAL**

S.No.	Item Name	Qty
1	Radio over IP Gateway	52Nos
2	ROIP Server console software license	01Nos
3	Single user client software license	75 Nos
4	ROIP dispatcher software/API license	25 Nos
5	ROIP mobile App user accounts	75 Nos
6	Server H/W with OS & display	01Nos
7	Online UPS 2KVA	01Nos
8	Installation & Commissioning	52 Sites

## Supply, Installation & Maintenance of ROIP with accessories

### Section V. BID Proposal FORMS

#### FORM- I

#### **Bid Proposal Sheet (Enclose with Pre-Qualification Bid)**

Tenderer's Proposal Reference Number and Date:		
Tenderer's Name and Address:		
Person to be contacted:		
Designation:		
Telephone No.	Fax No.	E-mail Id-

**To,  
Sr. Supdt. of Police (Radio),  
Police Telecommunication Head Quarters,  
Bhadbhada Road, Bhopal  
Bhopal – 462003**

Subject: Proposal for execution of Tender for Supply Installation & Maintenance of ROIP System with accessories for Police Telecommunication Head Quarters, Bhopal

Dear Sir,

We, the undersigned, having read and examined in detail the specifications and all proposal documents in respect of "Tender for Supply, Installation & Maintenance of **ROIP** System with accessories" and do hereby propose to make the supplies mentioned in the Tender document.

**Price and Validity:** All the prices mentioned in our proposal are in accordance with the terms as specified in the proposal documents. We do hereby confirm that our proposal includes all taxes, duties, charges (GST) FOR destination etc. We agree to abide by this bid for a period of 6 month from the date fixed for bid submission and it shall remain binding upon us and may be accepted at any time before the expiration of that period. This bid together with your written acceptance there of and your notification of award shall constitute a binding Contract between us. Offer is open for a period of six months from the date of execution of contract. During the period the M. P. Police will have right to demand additional quantity.

**Deviations:** We declare that all the services shall be performed strictly in accordance with technical specifications and other conditions of the Tender documents except the deviations as mentioned in the Technical Compliance Statement (**FORM- XI**) and Deviations from Tender Document Conditions (**FORM- XIII**). Further we agree that additional conditions, if any, found in the proposal documents, shall not be given effect to.

**Time Schedule:** We further declare that we have the capacity and shall deliver entire material with in delivery period as explained in **Clause No. 3.1** of the bid document.

**Proposal Pricing:** We further declare that the prices stated in our proposal are in accordance with your terms and conditions in the proposal document.

**Qualifying Data:** We confirm having submitted qualifying data as required by you in your Tender document. In case you require any further information / documentary proof in this regard before evaluation of our proposal, we agree to furnish the same.

**Agreement Performance Security:** We hereby declare that in case the contract is awarded to us, we shall submit Bank Guarantee as per terms and conditions of the Tender document and agreement of contract.

We hereby declare that our proposal is made in good faith, without collusion or fraud and the information contained in the proposal is true and correct to the best of our knowledge and belief and nothing is concealed.

We have noted the contents of Agreement and Bank Guaranty Draft (**Section VI**) and agree to abide by terms and conditions in the same.

The proposal submitted by us is properly sealed and prepared so as to prevent any subsequent alteration and replacement.

Supply, Installation & Maintenance of ROIP with accessories

We understand that you are not bound to accept the lowest or any proposal you may receive. The undersigned is competent and duly authorized by the tenderer company/entity to sign this document. We further agree to adhere to ethical standard set by you in this document and all such other instructions on the issue by the Government of India and Government of M.P.

Thanking You

Yours faithfully

**(Signature)**

Name: -----

Date: -----

Designation & Authority: -----

Place: -----

Seal: -----

**Business Address:** -----

Supply, Installation & Maintenance of ROIP with accessories

**FORM- II**

**(Particulars and Financial Status Form)  
The Particulars of the Tenderer  
(To be enclosed with Pre-Qualification Bid)**

(TO BE FILLED UP BY THE TENDERER)

<b>S. No.</b>	<b>Particulars</b>	<b>Bidder Statement</b>	<b>Page No.</b>
1.	Tender for the item.		
2.	Name of Make / Model No. of Item (Details of Manufacturer of the item)		
3.	Name and full address of the Tenderer		
3A	Whether Proprietary firm / Public limited Company or private Ltd. Co. or Partnership firm or any other entity (Give details)		
3B	If single proprietor, then give Name and address of the Proprietor liabilities.		
3C	If partnership firm, Name and address of the partners and their respective liabilities.		
3D	a. In case of a company, details of Director, Managing Director etc and their respective liabilities in carrying this tender and discharge of subsequent agreement in pursuance this tender.		
	b. In other cases, details of liability of the bidder in the business entity, for default on the contractual obligations under the tender and for Varacity of information being submitted in this bid.		
3E	Whether tenderer has any shop / factory / support centre or other establishment is in M.P.? If so, provides details of address of the same and the activity carried on there. (Attach details of local support centre as prescribed in <b>Form- XII</b> )		
4.	Registered Office with full address, Telephone No(s), Fax no(s), E-mail address, Website URL.		
5.	Attested certificate of Registration with Registration No. of tendering firm under Company Act 1956/Indian Partnership Act or proprietary firm or any other law for the time being force.		
6.	Date of Establishment of tendering firm.		
7.	Production Place & Production Year of Item, if tenderer himself manufactures the quoted item		
7A	If Tenderer/Bidder,themselvesare not manufacturer, then provide Name, Address and details of Manufacturer. The consent/authorization letter of the manufacturer/OEM to participate in this tender should be attached in <b>Form- V</b> .		
8.	Annual production capacity of item of the OEM and order already at hand to be executed, by the O.E.M. [ <b>Please see Clause 1.5.5</b> ]		
(a)			
(b)	(i) Quantity [for the item tendered] already in stock of bidder and its OEM.		
	(ii) Quantity supplied to other purchasers during previous three F.Y.		
	(iii) Quantity for which supply orders for other purchasers are already in hand to be executed by the bidder in this F.Y.		
9.	Income Tax Registration number (PAN) of Bidder.		
10.	Self Attested Income Tax Return for F.Y. 2015-16, 2016-17, 2017-18 or latest [submit copies]		
11.	GST Registration No.		
12.	Self Attested sale Tax Return for F.Y. 2015-16, 2016-17, 2017-18 or latest [submit copies]		
13.	Annual turnover of the tendering firm F.Y. 2015-16, 2016-17, 2017-18 or latest [attach proof as per <b>FORM –IV</b> ] [ <b>Please see Clause 1.5.4</b> ]		
14.	Data for executed purchase order received in favor of ROIP system with accessories for last three years as per <b>FORM - IX</b> [ <b>Please see Clause 1.5.4A</b> ]		

Supply, Installation & Maintenance of ROIP with accessories

15.	Name and addresses and designation of the persons who will represent the Tenderer while dealing with the Police Telecom. Head quarter, M.P., Bhopal (Attach letter of authority)		
-----	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--	--

(Tenderer may use separate blank sheets if the information being large does not fit in to the space given above.)

**Date:** -----  
**Place:** -----  
**Signed:** -----  
**Name:** -----  
**Designation:** -----  
**For and on behalf of:** -----



Supply, Installation & Maintenance of ROIP with accessories

**FORM –III**

**(Enclose with Pre-Qualification Bid)**

**(PQ)/Eligibility Conditions**

**(Tick where applicable)**

S. No.	Qualifications	Type of the documents	Page No.	Status	Remarks
1	Legal Entity	Refer relevant stipulation in para 1.5.1			The copy of registration certificate of firm / certificate of incorporation under company act 1956 and Articles of Association/Memorandum of Association must be enclosed.
2	Existing business in ROIP system with accessories	Refer relevant stipulation in para 1.5.2			The latest certificate issued by Chartered Accountant must be enclosed.
3	OEM Authorization	Refer relevant stipulation in para 1.5.5			The letter of authorization signed by OEM in the enclosed prescribed <b>Form-V</b> and other relevant documents must be enclosed.
4	Turnover	Refer relevant stipulation in para 1.5.4 and 1.5.4A			- A Copy of audited balance sheet of last three financial year must be enclosed. - Submit certificate in <b>Form IV</b> . - <b>Form IV</b> should be counter signed by bidder's chartered Accountant also.
5	Experience in ROIP system with accessories	Refer relevant stipulation in para 1.5.4A			Copy of P.Os/Supply Orders, Completion Certificate of buyer organization, performance statement, and all other relevant Information/documents as per the requirement must be enclosed. - Furnish <b>Form-IX</b>
6	Blacklisting	Refer relevant stipulation in para 1.5.6			Declaration certificate must be enclosed. - Submit <b>Form-VII</b>
7	Statutory Tax Compliance	Refer relevant stipulation in para 1.5.3			Registration certificates of concerning Taxes and PAN must be enclosed.

**Date:** \_\_\_\_\_

**Place:** \_\_\_\_\_

**Signed:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Designation:** \_\_\_\_\_

**For and on behalf of:** \_\_\_\_\_

Supply, Installation & Maintenance of ROIP with accessories

**FORM – IV**

**Financial Status of tenderer (Supplier) within last Three financial years**

(Must be enclosed with the “Pre-Qualification Bid”)

[See Clause 1.5.4 and 1.5.4A]

Full Name of Tenderer (Supplier) Firm :					
Full Address of Tenderer (Supplier) Firm :					
Phone No. :					
Fax No. :					
E-mail :					
S.No.	Financial Year	Annual Turnover of Tenderer/ Supplier Firm (in Indian Rupees)	Turnover on account of supply of ROIP system	Audited Balance sheet enclosed (Page No.)	Net Profit after tax payment (in Indian Rupees)
1	2	3	4	5	6
1	2015-16				
2	2016-17				
3	2017-18				
4	Or latest				

\* For all F.Y. the balance sheet need to be duly audited by C.A.

Signature of chartered Accountant

Signature .....

Name .....

Name .....

Business Address.....

& Seal of the Tenderer (Supplier)

.....  
Firm Name, if any ..... Contact No.

Seal .....

Registration No. with Institute of

**Chartered Accountants of India**.....

**OEM / MANUFACTURERS AUTHORIZATION CERTIFICATE**  
**(Must be enclosed with Pre-Qualification Bid)**

(On the letter head of OEM carrying address, contact numbers, TIN number with sign and seal of authorized signatory)

It is certified that:-

1. M/s \_\_\_\_\_ are our authorized dealers/distributors and they have been authorized to quote and sell .....(name of equipment or part with full details ) and ..... (Accessories) Make/ Model No.-----  
----- manufactured by us to MP Police.

2. We undertake to provide them all necessary support for providing effective after sale services.

3. After assessing the financial status and our contractual understanding with the above authorized firm, it is also certified that we will provide adequate quantity of quoted item within the given supply period (i.e. 60 days from date of order or date of handing over WOL, which is earliar, to above authorized firm by the purchaser) to enable the bidder to perform its bid obligations. It is further certified that this undertaking is being given after assessing our manufacturing capacity, stock position and supply orders already in hand yet to be executed within this period.

Authorized signatory  
(Signature, Name, designation,  
contact address and Telephone number)  
Seal

Supply, Installation & Maintenance of ROIP with accessories

FORM – VI

**UNDERTAKING**

**(Must be enclosed with the “Pre-Qualification Bid”)**

(On the Letterhead of the Participant bidder firm/ Company)

I.....  
S/o Shri.....Resident  
of.....  
Being Director / Proprietor / Partner of M/s.....  
.....whose GST Registration No. is  
.....Income Tax PAN No. is  
.....and GST No. is  
.....hereby give consent to The Police  
Telecom Headquarters, Bhadbhada Road Bhopal to deduct from our Bills whatever Amount is  
payable by us on account of the necessary Tax dues .

Place :- .....

Date :- .....

Signature:- .....

Name:- .....

Post:- .....

Seal:- .....

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**FORM - VII**

**:: DECLARATION::**  
**(Must be enclosed with the “Pre-Qualification Bid”)**

1. I, (Name of M.D./ Proprietor of firm).....son of.....of M/s (Name of firm and full Address).....  
.....have read all the terms and conditions of the tender given above. These are acceptable to me.
2. Earnest deposited vide Reference/Receipt No. \_\_\_\_\_ Dtd \_\_\_\_\_ of Rs.....(In words) .....  
..... in favour of Sr. Supdt. Of Police (Radio), Madhya Pradesh, Bhopal-462003 payable at Bhopal, is enclosed herewith.
3. I, (Name of M.D./ Proprietor of firm).....son of.....of M/s (Name of firm and full Address).....  
.....certified that we are registered and experienced firm for this work and truly manufacturing / trading since .....(date).
4. We also certified that we are not black listed by any state or central Govt. / University / Bank / Corporation / Autonomous institute etc.
5. Each page of tender documents is duly signed with seal by us.
6. We undertake to adhere the ethical commitment as required in this tender mandated by the law.

Place : .....

Date : .....

EMD

**Signature** .....

**Name&Seal of the Tenderer**  
**(Supplier)**

Supply, Installation & Maintenance of ROIP with accessories  
**FORM – VIII**

**Non- Malicious Code IPR, Patent, Design and Copyright Certificate**  
**(Must be enclosed with the “Pre-Qualification Bid”)**  
[On the letterhead of the OEM]

**Sub: Non-Malicious Code IPR, Patent, Design and Copyright Certificate**

1. I/We hereby certify that the equipment hardware, firmware software, driver software, application software, or any other item being offered or to be provided to run the hardware, software or equipment as part of the contract does not and will not contain any kind of malicious code that would activate procedures to:
  - a. Inhibit the desired and the designed function of the equipment / solution.
  - b. Cause damage to the user or his equipment / solution during the operational exploitation of the equipment / solution.
  - c. Tap information regarding network, network users and information stored on the network that is classified and / or relating to National Security, thereby contravening any Indian law.
2. We shall not purchase or use the goods for the performance of work which would infringe any Indian or foreign patent, trademark, registered design or other intellectual property rights, whether or not similar to any of the said goods.
3. We shall indemnify the Competent Authority from all actions, costs, claims, demands, expenses & liabilities whatsoever resulting from any actual or alleged infringement as aforesaid and at the expenses of Tenderer shall be defended in the defence of any proceedings which may be brought in that connection.
4. We further certified that no goods covered by the contract have been manufactured, sold, disposed or done by us in violation of any right whatsoever of third party, and in particular, but without prejudice to the generality of the foregoing of any patent right, trademark, design or similar right, or of any charge, mortgage or lien.
5. We undertake to be liable under Information Technology Act, 2000, Indian Penal Code 1860 and all the other Indian laws and laws relating to copyright, design, patents and Intellectual Property rights (IPRs), for any loss to purchaser caused due to activation of any such malicious code in offered / developed software, hardware, equipment etc.

Yours faithfully,  
Authorized Signatory  
Designation

Supply, Installation & Maintenance of ROIP with accessories

**FORM – IX**

**COMPLETION/PERFORMANCE STATEMENT**

(Must be enclosed with the “Pre-Qualification Bid”)

S. no	Financial Year	Name, address and Telephone no and fax no of purchaser to whom ROIP system accessories has been supplied	Description of the sold ROIP system with accessories Name of Make & Model	Quantity of sold ROIP system with accessories	Purchase Order No. & Date issued by Purchaser	Value of contract / Purchase Order	Completion/Performance certificate from customer Date/ No. /attached at Page No.

As of this date, the information furnished in all parts of this form is accurate and true to the best of my knowledge. I have no objection in getting this information verified by the purchaser in any covert or open manner, as the latter may deem fit.

**Date:** .....

**Place:** .....

**Signed:** .....

**Name:** .....

**Designation:** .....

**For and on behalf of:** .....

Supply, Installation & Maintenance of ROIP with accessories

**FORM – X**

**BILL OF QUANTITY (BOQ)**

(Must be enclosed with the “**Technical Bid**”)

S.No.	PARTICULARS	QUOTED ITEM		
		QTY.	MAKE	MODEL /PART NO.
(A)	(B)		(C)	(D)
1	Radio over IP Gateway	52		
2	ROIP Server console software license	01		
3	Single user client software license	75		
4	ROIP dispatcher software/API license	25		
5	ROIP mobile App user accounts	75		
6	Server H/W with OS & display	01		
7	Online UPS 2KVA	01		
8	Installation & Commissioning	52 Sites		

**Note:** The bidder needs to provide the itemized cost for each item (as per the RFP clauses) in Financial Bid.

**Date:** \_\_\_\_\_  
**Place:** \_\_\_\_\_  
**Signed:** \_\_\_\_\_  
**Name:** \_\_\_\_\_  
**In the capacity of:** \_\_\_\_\_  
**For and on behalf of:** \_\_\_\_\_



Supply, Installation & Maintenance of ROIP with accessories

FORM – XI

**Technical Compliance Statement**

Detailed Compliance statement is to be provided by all Tenderer against each line item in Section-IV, Clause- 4.3

(Must be enclosed with the “**Technical Bid**”)

Detailed Compliance Statement is to be provided by all Tenderer against each line item in Section IV Failure to provide compliance will lead bid being summarily rejected.

Sr. No.	Specification stated in Section IV	Detail of Items offered by Tenderer			
		Company and Brand Name	Make / Model	Specification	Deviation if any

[Specifications included warranty, maintenance and service conditions specified for each item in details for each item at **Clause- 4.3**. IF would also include the commitment to provide spares for next 6 years at agreed price.]

(\*Attach Manufacturer's brochures / pamphlets)

**Date:** .....

**Place:** .....

**Signed:** .....

**Name:** .....

**Designation:** .....

**For and on behalf of:** .....

**TECHNICAL PERSONNEL STATEMENT**

**(Must be enclosed with Technical Bid)**

Detailed information of **local support** centre within M.P. State & personnel deployed there is to be provided by Tenderer.

<b>S.No.</b>	<b>Name</b>	<b>Designation</b>	<b>Qualification</b>	<b>Contact No.</b>	<b>Full address of Local service centre</b>

I/We hereby certify that I/we are capable of providing services/support to the purchaser for warranty and maintenance services in India, independent of OEM/principales. We further reiterate that we have required arrangement (legal and contractual) with the OEM/principles to ensure supply of spares to the purchaser for next 6 year from the date of execution of contract.

**Date:** .....

**Place:** .....

**Signed:** .....

**Name:** .....

**Designation:** .....

**For and on behalf of:** .....

Supply, Installation & Maintenance of ROIP with accessories  
**FORM –XIII**

**Deviation Statement**

**(Must be enclosed with Technical Bid)**

**Deviations from Clause No. 4.3 of Section-IV and Tender Document Conditions (if any)**

<b>Sl no</b>	<b>Clause no</b>	<b>Page no</b>	<b>Deviations, if any</b>	<b>Reasons</b>
1				
2				
3				
4				

Date: -----

Place: -----

Signed: -----

Name: -----

Designation: -----

For and on behalf of: -----

**FORM – XIV****FINANCIAL BID****(For ROIP Wireless Sets)**

**Note :- Bid prices duly filled as per the BOQ on the prescribed formats as mentioned in Financial bid section.**

**FORM – XV****Price List of Spare Parts**

**( This Form must be submit with all Financial Bid Forms as applicable )**

Tenderer shall provide spare parts. Rate list for such spares including that of batteries and chargers as applicable on the date of tender, shall be provided by the tenderer in the prescribed format as under in financial bid envelop.

Table1 :- **Spare Parts Price List**

S.No.	Name of Spare parts / Batteries / Chargers	Part No. / Item code	Unit Rate in Rs.	Rate validity period

Table2 :- **AMC cost**

S.No.	PARTICULARS (Name of item with Make and Model No. of quoted)	Qty.	Basic Unit Cost	G.S.T. (Applicable)		Unit Cost with tax ( E = B+D )	Total cost for required quantity F = ( A * E )
				Rate in %	Value in Rs.		
				(A)	(B)		
1	Offered Rate Validity Period <b>(Minimum 6 Month)</b>						
2	<b>Comprehensive AMC cost for Five years after warranty period</b>						
	For 1 <sup>st</sup> Year						
	For 2 <sup>nd</sup> Year						
	For 3 <sup>rd</sup> Year						
	For 4 <sup>th</sup> Year						
	For 5 <sup>th</sup> Year						
						Total AMC Cost	

**Grand total of the cost of the tender inclusive all taxes, duties, FOR destination:**

(In Indian Rupees) -----Rs/- in words (Rupees----- Only)

**Note:** 1.The above price should be inclusive of all taxes, freight, insurance, warranty, F.O.R. destination, cost of packaging etc.

2. This information shall not be taken into account while calculating the bid value for comparison purpose.

Date: \_\_\_\_\_  
 Place: \_\_\_\_\_  
 Signed: \_\_\_\_\_  
 Name: \_\_\_\_\_  
 Designation: \_\_\_\_\_  
 For and on behalf of: \_\_\_\_\_

जी.ओ.पी. क्र. 126/2007

उद्घोषणा

दि. 10 जुलाई 2007

म.प्र. भंडार कय नियम के प्रावधानों के अन्तर्गत जशी जी.ओ.पी. क्र. 85/99 दि. 18 अक्टूबर 1999 तथा संशोधन परिपत्र क्रमिक (1) पुनु/14/सूबे/239/2002 दि. 7.10.02, (2) पुनु/14/1219/05 दि. 9.11.05, (3) पुनु/14/सूबे/410/2006 दि. 29.3.06, (4) पुनु/14/सूबे/506/दि. 26.04.06, (5) पुनु/14/सूबे/947/06 दि. 12.10.06 (6) पुनु/14/सूबे/1001/947 दि. 06.11.06को अधिकृत करते हुये पुलिस विभाग ने सामग्री कय के लिये निम्नानुसार निर्देश प्रसारित किये जाते हैं।

13. स्वीकृति अधिकारी द्वारा कय स्वीकृति देने के पश्चात निर्धारित प्रारूप (परिशिष्ट 1 अथवा 2) पर कय आदेश जारी किया जावेगा। निविदा से कय संबंधी प्रकरणों में प्रदायकर्ता फर्म कय आदेश जारी होने के 7 दिन के अंदर सुरक्षा निधि की 10% राशि जमा करावेगी जिसमें अर्नेस्ट मनी के रूप में पूर्व से जमा राशि समायोजित हो जावेगी तथा कय अनुबंध निष्पादित करेगी। यह 10% राशि जमा हो जाने पर अन्य निविदाकर्ताओं की अर्नेस्ट मनी वापस कर दी जावेगी। सुरक्षा निधि की 10% राशि वारंटी अवधि समाप्त होने तथा संतोषजनक सेवा के पश्चात वापस की जावेगी।
16. यदि प्रदायकर्ता फर्म निर्धारित अवधि में सामग्री प्रदाय नहीं करती है एवं प्रदाय अवधि में विस्तार के लिये अनुरोध भी नहीं करती तो सुरक्षा निधि राजसात कर कय आदेश निरस्त करने तथा संबंधित फर्म का नाम एक निर्धारित अवधि के लिये काली सूची में दर्ज करने के लिये केंद्र शाखा कय स्वीकृति अधिकारी से अनुमोदन प्राप्त कर संबंधित निगम/संघ/बोर्ड/प्रदायकर्ता फर्म को सूचित करेगी तथा सुनिश्चित करेगा कि निश्चित अवधि के लिये काली सूची में दर्ज फर्म/विकेंद्र को पुलिस विभाग हेतु कोई भी सामग्री प्रदाय का आदेश जारी न करे।
17. यदि प्रदायकर्ता फर्म प्रदाय अवधि में विस्तार के लिये अनुरोध करती है तो केंद्र शाखा उसका गुण-दोष के आधार पर परीक्षण करेगी तथा कय स्वीकृति अधिकारी से अनुमोदन प्राप्त कर तदनुसार प्रदाय अवधि विस्तारित करने का पत्र जारी करेगी। विस्तारित प्रदाय अवधि के दौरान प्राप्त होने वाली सामग्री पर 0.25% प्रति सप्ताह की दर से दण्ड अधिरोपित किया जायेगा। यदि प्रदायकर्ता विस्तारित अवधि में भी संपूर्ण सामग्री प्रदाय नहीं करता है तो शेष सामग्री का कय आदेश निरस्त माना जावेगा एवं सुरक्षा निधि राजसात कर केंद्र द्वारा उक्त फर्म का नाम काली सूची में दर्ज किया जावेगा। प्रदाय अवधि का विस्तारण एक बार ही किया जावेगा तथा अधिकतम 60 दिन होगा।
18. कय आदेश में आदेशित सामग्री की संपूर्ण मात्रा प्राप्त होने के बाद ही देयक का भुगतान किया जायेगा। जिन प्रकरणों में कय आदेश की आंशिक मात्रा का ही प्रदाय किया गया है तथा शेष सामग्री का कय आदेश निरस्त हो चुका है, ऐसे प्रकरणों में प्रदाय की गई मात्रा का ही भुगतान किया जावेगा। अप्रदायित सामग्री के मूल्य का 5% पेनाल्टी प्रदायित सामग्री के देयक से काटी जावेगी।

हस्ता/-  
पुलिस महानिदेशक  
मध्य प्रदेश भोपाल  
दिनांक 10/07/2007

Supply, Installation & Maintenance of ROIP with accessories

पुलिस दूरसंचार मुख्यालय, मध्यप्रदेश,

भदभदा रोड, भोपाल-462003

Fax No. 0755-2443674, E-mail: sspradiompbpl@gmail.com

क्रमांक : पु.दू.मु./क्रय/एफ-118/2019,

दिनांक : 16/01/2019

--: खुली ई- निविदा सूचना :-

द्वितीय निविदा

पुलिस महानिदेशक मध्यप्रदेश की ओर से वरिष्ठ पुलिस अधीक्षक (रेडियो) मध्यप्रदेश भोपाल द्वारा नीचे दर्शित तालिका अनुसार सामग्री हेतु सील बन्द निविदा आमंत्रित की जाती है :-

स. क्रं.	सामग्री का नाम	मात्रा	निविदा शुल्क	आवश्यक सुरक्षा निधि
1	Radio over IP Gateway	52Nos	12,500/-	3,00,000/-
2	ROIP Server console software license	01Nos		
3	Single user client software license	75 Nos		
4	ROIP dispatcher software/API license	25 Nos		
5	ROIP mobile App user accounts	75 Nos		
6	Server H/W with OS & display	01Nos		
7	Online UPS 2KVA	01Nos		
8	Installation & Commissioning	52 स्थानों पर		

1. निविदा प्रपत्र का मूल्य (निविदा शुल्क) किसी भी स्थिति में वापसी योग्य नहीं होगा और ना ही इसमें किसी प्रकार की छूट दी जावेगी। निविदा शुल्क आनलाईन वेब साईट <https://www.mptenders.gov.in> के माध्यम से आवश्यक रूप से जमा करना होगा।
2. ई.एम.डी. आनलाईन आवश्यक रूप से <https://www.mptenders.gov.in> के माध्यम से जमा करना होगा।
3. ऑन लाईन निविदा वेब साईट <https://www.mptenders.gov.in> पर निर्धारित दिनांक एवं समय में वरिष्ठ पुलिस अधीक्षक (रेडियो) मध्य प्रदेश, भोपाल के नाम अपलोड करना होगी।
4. म.प्र. पुलिस की वेबसाइट [www.mppolice.gov.in](http://www.mppolice.gov.in) पर निविदा प्रपत्र एवं विस्तृत जानकारी सुलभ संदर्भ हेतु उपलब्ध है।
5. यह एक टर्न-की प्रोजेक्ट है।
6. शेड्यूल :-

निविदा प्रपत्र क्रय/डाउनलोड प्रारंभ करने की तिथि	21/01/2019 के 17:00 बजे से
ऑन लाईन निविदा जमा करने की प्रारंभ तिथि	26/01/2019 के 10:00 बजे से
ऑन लाईन निविदा जमा करने की अंतिम तिथि	13/02/2019 के 17:00 बजे तक
निविदा खोलने की तिथि	15/02/2019 के 12:45 बजे

वरिष्ठ पुलिस अधीक्षक (रेडियो)  
म.प्र. भोपाल